

BlueCamroo Release Notes

May 19, 2010

Welcome

These release notes represent a detailed overview of BlueCamroo's second major revision. BlueCamroo is an evolving system and over the coming months and years BlueCamroo's interface and feature set will adapt to feedback and the latest technology changes.

If you have any comments on these changes or wish to suggest a future change, please email us at feedback@bluecamroo.com.

What's New in BlueCamroo?

Today, we are releasing a major change to the interface as well as new lead/contact management features such as a campaign manager Internet marketing tool and more visual reports.

Below you will find a complete list of recent changes.

Left Pane Changes

The most noticeable change to the BlueCamroo interface is the **Left Pane's** menu system has been replaced by a visual toolbar. The options you accessed by the previous menu have largely remained the same.

The **Left Pane's** mini calendar is now available via the Right Pane. As well the center pane full calendar is available by clicking the **Show Full Calendar** link under the mini calendar.

The **Quick Action** drop-down box has likewise been moved to the **Right Pane**.

If you click the **Left Pane's Expand >>** button, all of the toolbar's sub-menu options display.

Right Pane Changes

All right pane summaries have been reviewed to remove redundant data and improve clarity.

A small toolbar has been added at the top of the Right Pane, allowing you to view the mini calendar, the To Do List, and Stats. The mini calendar has a checkbox called Pin to Sidebar. If you check this box, the mini calendar will always display even if in **To Do** or **Stats** display mode.

Full Calendar View

Full Calendar view is now accessed by clicking 'Show Full Calendar' from the Calendar sub-tab in the right hand pane.

Report Charts

Reports you create can now display customized charts (pie charts, bar graphs, line graphs) along with the report's tabular data.

Report Sharing

When you create reports, a new step has been added that lets you share your report with other users. This can help to ensure all users are looking at the same data!

You might want to review existing self-created reports and adjust access rights as appropriate.

Report Organization

Reports are now organized by tabs on the **Reports Overview** page. A **My Reports** tab displays reports you have created. A **Shared Reports** tab displays reports shared with you by another user. A **Pre-**

Defined Reports tab displays what were previously termed "canned reports".

Report Template

Under Setup's **Automation**, a Report Template option has been added. You can use it to create a template that will brand your reports, allowing you to export reports with a customized page layout and headers/footers.

Report Exporting

When exporting reports, you can choose to export just the chart, just the table, or both.

And/Or controls for all Search Logic

All pages with search logic (search pages, view creation, report creation, workflow rules, etc.) now support more sophisticated And/Or rules.

In a list of criteria with AND & OR conditions, the ANDs are processed first, and the results ORed together. You can override that processing by adding criteria Groups, which allow ORed conditions to be evaluated first.

Increased Search Criteria

Searches on objects such as leads, projects, etc. can now be performed on a larger number of items. For example, in Projects you can now search on stages, team member fields, product descriptions, etc.

Search Deleted Items

A new **Search Deleted Items** search page has been added under the 'Search For' button on the **Left Pane Toolbar**. You can now search the recycle bin for specific deleted items.

Screen Width Support

BlueCamroo now supports screens with a width of 1024px.

Web To Lead

Web To Lead now supports the inclusion of your extra fields.

New Tools Tab

In the main tab area, a **Tools** tab has been added. In this area you will find optional additional tools available with BlueCamroo. Please note that some add-on tools may require individual subscription plans.

Campaign Manager

The first optional tool available in the Tools area is the **Campaign Manager** add-on module. **Campaign Manager** allows you to create email lists from your leads and contacts database and send them email newsletters. Email lists can target subsets of your database by setting up filters. Emails can include click through links and unsubscribe links that allow your leads and contacts to view any up-sell or cross-sell pages that you create elsewhere on the Web or remove themselves from the email list.

Campaign Manager also supports post-campaign metrics, displaying metrics like how many emails were opened, how many users clicked on your included link, and how many bounced back. Metrics can be displayed in both chart/graph format and as tabular data.

Campaign Manager is tightly integrated to BlueCamroo, allowing you to see in individual Contact records the campaign emails that the particular Contact has received. For all BlueCamroo users, you are provided with an initial 100 free email credits.