What's New in BlueCamroo?

We've made a few changes to the Toolbar and Explorer bar, improving, notably, how opportunities and cases can be managed. The Email Marketing utility now has a more visual look similar to the changes made to Workflow Rules and Project Templates.

If you have any comments on these changes or have feature suggestions you'd like to put forward for future updates, please <u>visit our forums</u> or <u>email us</u>.

Collapsing Icons on the Toolbar



We've added a **Collapse/Expand** icon on the **Toolbar**. Click the down arrow to eliminate the icons and display only the tab labels.

Additional Columns in the Results Pane

Opportunity Results Pane



When you open a results pane for **Opportunities** a **Close Date** column now appears. The column is also available when you click the **Grid Expand** icon. Click the **Close Date** column header to sort all your opportunities by close date.

Cases Results Pane



The **Cases Results** pane has a new **Priority** column which also appears in the expanded grid view.

New Case Priority Lookup Value



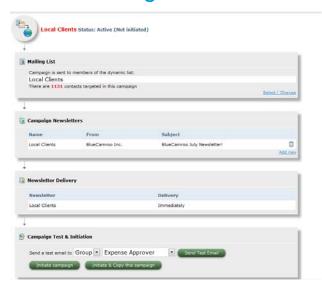
In the previous version the **Case** priorities were hard-coded. You can now specify custom Case priorities under **Setup**'s **Lookup Value** section (select **Setup > System Setup > Lookup Values > Priority**).

Extra Fields



When you're setting up your own extra fields on details pages, selection fields (e.g., drop-down boxes) can now be made mandatory with the **Required** checkbox. When checked, the user must make a selection before he/she can save the record.

Email Marketing



You can now setup email marketing campaigns visually. Previously you worked through campaigns page by page. The new visual approach contains the whole campaign and creation on one page.



When you're adding a new campaign, click on **Click to enter** your campaign details to begin defining the campaign.



Want to Learn More?

If you want to learn more about BlueCamroo, current changes, or engage in dialog with your fellow users, visit BlueCamroo Community page:

http://www.bluecamroo.com/bluecamroo-community

Check out our message board forums:

http://www.bluecamroo.com/forum/category

Read and comment on our blog:

http://www.bluecamroo.com/blog

Also visit our Help & Support page for tips, FAQs, and additional documentation:

http://www.bluecamroo.com/bluecamroo-help-and-support